

USC Dornsife

Dana and David Dornsife
College of Letters, Arts and Sciences

Using Your ClinCard

How Does this Card Work? Where can I use it?

A: This is a prepaid CASH card, meaning it works like other gift or rebate cards. That means you can use it like a credit card in any store, gas station or online shop (e.g. Amazon.com) that accepts MasterCard.

Is this a Credit Card?

A: No, even though you can pay for things with it like a Mastercard, it is a pre-paid CASH card. It is not a credit card, so it is only worth as much as you have earned. Therefore it will not change or affect your credit in any way, or show up on your credit report.

What if I just want the Cash? Can I Use it at an ATM?

A: If you want to use the card to get cash at a bank or ATM, you will need to set up a PIN.

To set up a PIN, follow these steps:

1. **Call 866-952-3795**
2. **WHEN THEY ASK FOR YOUR BIRTHDAY SAY** January 1, 1990. This is the default birthday (like a password). If you call and receive an automated system asking for a four-digit birthday, type in 0101.

I gave them my birthday but they said it is wrong

A: **Tell them your birthday is January 1, 1990.** That is the default, like a password. If you call and receive an automated system asking for a four-digit birthday, type in 0101.

When will you put more money in my card?

We will send you an e-mail once your card is loaded with study payments. At that point, you will be able to use your card.

Are there fees associated with using this card?

If you don't use your card or you don't add any funds to it (by doing the second survey) for more than 3 months, ClinCard charges a fee of \$4.50.

Still Have Questions? Contact our staff at andregra@usc.edu or (949) 391-7492.